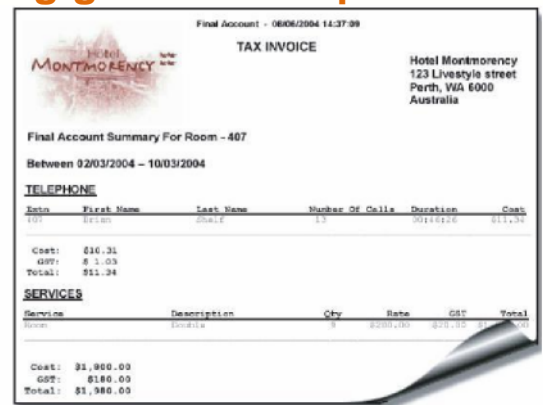# PhoneControl Classic

This extremely user-friendly and flexible billing system is specifically designed to bill guests in real-time for telephone and other recurring or incidental services provided. The simple and easy-to-use interface provides direct access to the most common used features and an overview of the actual situation for each room and guest. PhoneControl Classic makes billing guests a simple task.

Extremely User Friendly Interface

The simple and easy-to-use interface shows an overview of all rooms and guests and provides direct access to the most common used features, such as Sort and Search, Check -in/Check-out Bill Residents, Generate Reports and lookup Historical Invoices.

Flexible Guest Billing Engine

The flexible real time Guest Billing engine allows your staff to generate bills for selected or all guests with a few mouse clicks. The system allows you to design your own invoice layout. Groups of rooms and guests can be defined with different Mark-ups or Surcharges. Additional services or charges, such as internet access or handset rental, can be defined and assigned to rooms or guests on an automatic or incidental basis. Invoices can be printed, saved and/or automatically emailed to your guests.

Automatic enabling/disabling of extensions and services

Telephone extensions and certain supported services can be manually or automatically enabled or disabled at check-in/check-out or when the assigned Credit Limit is reached. This feature is only available on supported services and telephone systems).

Multiple Location and Provider capabilities

PhoneControl Classic can report on a single or multiple locations or telephone systems using one or mo re telecom service providers from a single system. The PhoneControl Classic system can collate all data, apply the correct rates for each room or resident and provide you with a complete overview of the actual usage and the correct cost.

Complete Telecom Usage Management System

Besides the real-time Guest Billing module PhoneControl Classic comes with a complete Telecom Usage Management and Call Accounting system, including a Directory module which can be used to provide staff with access to a central corporate telephone Directory. The PhoneControl Telecom Usage Management reports will help you to gain visibility, control the cost and manage your telecom environment like you could never before.

Maintenance and Support

PhoneControl offers excellent helpdesk support and strongly suggests customers to maintain a Maintenance and Support agreement at all times. Besides free and priority access to our friendly and qualified technical support staff a Maintenance and Support agreement will en title you to free software updates when they become available and ensure an actual up-to-date PhoneControl system.

For further information contact CommSouth at Tel: +9144 26213945 or email: phonecontrol@commsouth.in.

PhoneControl Classic

Includes a Complete Telecom Usage Management Syste

Available Reports

- **Detailed Report** - Text report containing a single line for each call showing selected details; selectable details include date, time, extension, dialled number, destination, duration, cost, etc.
- **Summary Report** – Text report showing a summary overview for the selected reportable items; Summaries can include totals and averages of amount, duration and cost for reportable items, such as departments, extensions, sites, providers, trunks and any other available reportable field.
- **Organisational Summary** Report – Text report providing a break-down of the selected items over the organisation, with summaries by departments, sub-departments and individual users.
- **Traffic Report** – Graphical histogram style presentation of trunk usage over the time of day.
- **Real Time Report** – Graphical or Detail report presenting call data on screen in real-time, providing ' LIVE ' reporting on call exceptions and alarms allowing you to take action instantly.
- **Graphical Report** - Displays selected historical or usage data in selectable graphical formats
- **Dispersion Report** – Displays a map or globe showing the geographical call dispersion.
- **Frequency Report** - Shows the frequency of selected call items, e.g. most expensive.
- **Cost Comparator** Report – Compares the cost of your real telephone traffic with the tariffs charged using other plans or different telecom service providers
- **Account Code Report** - Assign your own Account codes with surcharges, mark-ups and PIN-numbers based on duration or call type
- Exports Reports in CSV, TXT, HTML, RTF, XML, Excel, PDF (password protected)

Information at your fingertips

The extremely user-friendly PhoneControl solutions offer a wide variety of reports providing you with complete information on the usage of the telecom services within your organisation.

Reporting - how and when you need it

PhoneControl solutions enable you to manually create reports when required or schedule reports for automatic creation and distribution for every level and all staff in your organisation.

Works with all major vendors and telecom service providers

PhoneControl solutions work with all the latest VoIP, Hybrid and PABX telephone systems. Electronic bills from most (mobile) telecom service providers can be imported and analysed.

Scalable and robust

PhoneControl solutions are designed to be scalable and robust and can aggregate and report on an unlimited number of data sources, services, sites and locations.

Your Organisational Directory

The PhoneControl Directory is flexible and fully customisable, allowing you to include any additional fields required, including for external contacts, such as suppliers or customers. The Directory includes multi-field search tools for ease-of-use by receptionists and users.

Ideal for Hospitality, Student Housing and Lifestyle Villages

PhoneControl systems are available to provide typical Hospitality solutions: The PhoneControl Affinity Module integrates into all major Property Management Systems (PMS), and comes with an optional bi-directional interface to handle features, such as Room Check-in/Check-out, Room Status, Mini bar, Message Waiting, etc. For properties without a property management system P honeControl's Classic LSV Billing Module can be used to bill residents for telephone usage and other services provided by the Student Housing and Lifestyle Villages.

We can grow with you

If your usage management requirements or your network grows or you need additional devices or services to be analysed, PhoneControl solutions are capable of incorporating this growth.