

COMMSOUTH NEWSLETTER

WWW.COMMSOUTH.COM



CommSouth

April 2025



Thank you!

We take pride in our exceptional customer support, ensuring timely and reliable assistance whenever needed. We extend our heartfelt gratitude to our esteemed clients, partners, and employees who have been part of this incredible journey with us.

We're turning 30

Since 1995, CommSouth has been at the forefront of unified telecommunications, delivering cutting-edge solutions that empower businesses worldwide. Over the past three decades, we have built a category-leading global presence, headquartered in India with operations in the UAE, Saudi Arabia and Singapore.



CommSouth



Our Products

Comm Control CDR

- Billing and Reporting Solution - An analytical tool that gives reports on the usage of all communication devices in an organization.

Comm Rec

- Call recording is your business's ability to record a voice conversation over an audio source. Active calls and conference calls can be recorded and then stored as a digital file to be transcribed or listened to at a later stage.

Comm ContactCentre

- Helps organization's marketing activity, monitor and enhance the customer experience, maintain compliance with laws and regulations, ERP/CRM integration, Social Media Integration, AI & BI Analytics, and more.



Other Enterprise Solutions

Hospitality for Hotels

IP Fax Solution

IVRS

Chat

Chatbots

Search & Playback



CommSouth



**Serving
Fortune 500
companies and
1000s of customers
& business
partners across
the world**

Support

Our Central Remote Support covers the following:

- General, Specific Technical Documentation
- Brochures, Data Sheets, Flow Diagrams & Quotations
- Presentations, Demonstrations & POC
- Requirement Analysis & Implementation
- On call & email support
- Patch upgrade, Version upgrade, Preventive maintenance etc

Contact

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