

WELCOME TO OUR

Monthly Newsletter



Take Control of Your Telecom Operations With CommControl

Your communication is generating data every second. But are you truly in control of it?

Most organizations underestimate how much they spend and lose, through unmanaged telecom activity. From misuse to inefficiencies, these invisible leaks silently impact productivity and revenue.

Why CommControl?

Complete Visibility. Zero Guesswork. Total Control.

Enterprises today operate with multiple branches, hundreds of extensions, and thousands of daily calls. Without a data-backed system, managing this becomes guesswork.

CommControl changes this by giving you:



COMPREHENSIVE CALL INSIGHTS

- Identify missed support calls
- Long-duration calls
- Abandoned calls
- High-usage patterns





IDENTIFY & ELIMINATE WASTAGE

- Unused or inactive extensions
- Faulty or unused trunk lines
- Private or avoidable calls
- Overutilised lines that need optimisation
- Auto-scripted or suspicious calls



STAY AUDIT & COMPLIANCE READY

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BILLING ACCURACY YOU CAN TRUST

- Validate Telco billing
- Charge back departments or cost centres
- Segregate business vs. private calls
- Allocate telecom budgets & receive alerts when limits are reached



INSIGHTS INTO EMPLOYEE PRODUCTIVITY

- Call count
- Duration
- Cost
- Peak/off-peak patterns



Key Reports That Matter

CommControl provides some of the industry's most powerful CDR (Call Detail Record) analytics:

Call Detailed Reports

View usage for each extension & department - with count, duration & cost.

Call Summary Reports

A complete high-level snapshot for leadership to understand trends instantly.

Utilization Reports

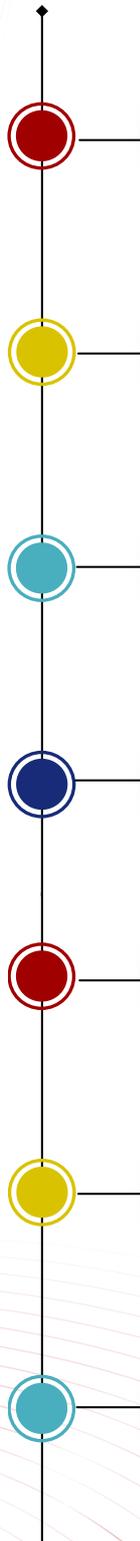
Find unused trunks, lines, devices and eliminate wastage.

Top Usage Reports

Identify the highest usage devices, employees, or call patterns. Perfect productivity tracking or internal audit needs.

Real-World Scenarios CommControl Solves

CommControl gives you answers instantly.

- 
- Who are the chatter boxes in the company?**
 - Which extensions aren't active anymore?**
 - Are we overpaying for telecom usage?**
 - Are employees misusing phones?**
 - How many calls are truly avoidable?**
 - Are long-duration calls genuine or suspicious?**
 - Which departments need more (or fewer) trunk lines?**

Social Media Channels



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+91 98410 27006 | info@commsouth.com

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